

**Town Clerk | Swaffham Town Council**

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**From:** Stanley Tracey <tStanley@anglianwater.co.uk>  
**Sent:** 24 April 2019 15:02  
**To:** Town Clerk | Swaffham Town Council  
**Subject:** Castle Acre Water Recycling Centre, Newton Road, Castle Acre, Norfolk  
**Attachments:** letter Drop - Castle Acre - Bishop.doc

Dear Richard Bishop

Please find attached a letter outlining the work Anglian Water will be commencing 6<sup>th</sup> May 2019.

If you have any questions please feel free to contact us.

Kind regards

*Tracey Stanley*

Tracey Stanley  
Customer Liaison Manager  
Private Pumping Stations

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Anglian Water Customer

Thursday 25<sup>th</sup> April 2019

Dear Mr Bishop

**Castle Acre Water Recycling Centre, Newton Road, Castle Acre, Norfolk**

We are writing to let you know about a £1.7 million investment scheme we are planning in the area. This essential scheme will involve diverting sewer flows away from Castle Acre to our Water Recycling Centre at Swaffham via a new 5.5km pipeline.

Joint reviews between Anglian Water and the Environment Agency indicated that there is a need to make improvements to the discharge at Castle Acre with revised discharge consent standards being put in place. Following detailed investigations and analysis of different options, the best option is to pump the flow away from Castle Acre to Swaffham, where it can be treated and safely returned to the environment. This will remove the risk of any impact to the groundwater within the area.

Over the last couple of years detailed enabling studies have been carried out in preparation for this scheme. Work is due to start on 6<sup>th</sup> May 2019 and should be completed in October 2019.

**What this means to you and your community**

The work will involve constructing a new pumping station in the grounds of our existing Water Recycling Centre at Castle Acre and installing a new sewer pipeline from Castle Acre to Swaffham, a distance of approximately 5.5km. The pipe will be installed using a directional drilling method, with most laid through fields but there will be some highway working involved where we will need to implement some temporary traffic management measures.

Throughout the work we will not impact on the use of your facilities and there will be no loss of services. The only possible disruption will involve some traffic management later on during the scheme, but we will write to you again nearer the time with further details on this, which is likely to be during the school summer holidays.

**Contact us**

If you have any questions please contact our Customer Contact Centre on 03457 145 145 quoting the reference at the top of the letter.

Yours sincerely

Tracey Stanley  
Customer Liaison Manager  
Anglian Water Services