



**citizens
advice**

Mid Norfolk

**SWAFFHAM
TOWN COUNCIL**

30 AUG 2016

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citizensadvice.org.uk

Dear Councillors,

Citizens Advice Mid Norfolk - support for the coming year

Thank you for taking the time to read this.

It continues to be both a privilege and a challenge to work with the UK's largest independent advice provider helping nearly 3 million people a year and receiving over 43 million visits to our national website.

As has been the case over the last few years, the amount of issues and clients we have seen in your area has continued to rise.

Nationally, we have also been lobbying in relation to the discussion about a mandatory levy on gambling, supporting the big energy saving week in January this year and working with local partners to give the public the skills and confidence to spot scams and take action.

In real terms we have had no increase in our funding for many years and it is becoming more and more difficult to keep up the level of advice and support that is so desperately needed.

We are working much closer with our partners (including our neighbouring CAB and other charities), but we could really do with your help and support.

Local funding we receive goes towards the provision of advice and support for the area in question.

We would be more than happy to come to one of your meetings to talk about what we are doing in your area, the changes we have made to the lives of the people through the advice and support we have given them and what we could do with further funding. Please contact me on 07754379667 or at roger.margand@spiresolicitors.co.uk if this would be of any interest.

Access to justice is one of the fundamental things that underpins this Country's rule of law - please give some thought to helping support us to make sure that it is a universal right rather than a privilege only available to those that can afford it.

Thank you for your time.

Roger Margand

