

Quotes

The following quotes have been obtained for consideration:

Current Town Hall & Museum Costs - Immervox -- broadband, alarm, telephone lines, calls etc - £123 p/m plus calls (July 19) including call costs of £15

<p>Immervox – current providers</p>	
<p>Monthly Provision: 9 x iVox IP Telephony - subscription – £98.55 1 x iVox Broadband – voice broadband – 36.00 1 x iVox Telephony - Premium Analogue - £11.50 1 x iVox Telephony - Premium Analogue Care Level 4 - £5.00</p> <p><u>Total - £151.05 per month</u></p>	<p>Set Up Costs: 9 x iVox Voice Equipment - Horizon - Handset - £0 (leased) Polycom VVX411 1 x iVox Voice Equipment - Horizon - Delivery Band 1 - £25.00 1 x iVox Broadband - Assured - Activation & Router – FREE 1 x iVox Data Equipment - Netgear 16 port POE switch - £197.07 2 x Porting of your existing ISDN services - £56.70 Installation & Training - £400.00 Site Survey - FREE 1 x CAT5 cables - £30.00</p> <p><u>£708.77</u></p>
<p>Network Telecom</p>	
<p>Monthly Provision: Estimated Network Telecom Call Charges £8.85 New Network Telecom Service Charges £85.49 Equipment Rental £165.43 24 Month Loyalty Credit -£40.00 Estimated Network Telecom Mobile Costs £0.00 Estimated Energy Spend £0.00</p> <p><u>Total - £219.77</u></p>	<p>No set up costs</p>
<p>Convergence Communications, Ely – Lee Harrison</p>	
<p><u>Total - £220 per month</u></p>	
<p>Cloud server located on premise x1 16 port POE Switch x1 managed router x9 Business Licenses for all users x9 HD display WP480G colour handsets x1 full installation x1 full user and administration training</p> <p><u>£120.00 per month</u></p>	<p>No set up costs</p> <p>PLUS Monthly services x1 FTTC converged high speed internet circuit (60-80 Mbps Downstream & 17-20 Upstream) x3 SIP lines which include local, national and UK mobile calls 1x PSTN Analogue line to support circuit 1x inclusive maintenance support</p> <p><u>£100.00 per month</u></p>

Town Hall – Telephone system review

Aim

Looking to swap out our current telephone system for a VOIP system - *Town Hall & Swaffham Heritage TIC:*

1. Move to new internet based systems – monthly outlay
2. Set up costs – if any

Benefits

Cheaper Costs - As calls are routed through the internet, rather than traditional copper lines, this reduces the cost of the calls. Installation charges and maintenance are also relatively cheap for this type of system.
Improved Flexibility - Not being restricted to fixed lines means you can make and take calls whenever you need to with your business phone system.
 If you have staff who work in a different location, or work from home, you can all still stay connected through one central phone system.

Specification:

Phone lines & Numbers	Handsets
01760721230 – Swaffham Heritage	1. Tourist Information Centre - shop
01760722922 – Main Office line	2. Richard 3. Claire 4. Hannah 5. Kerry 6. Sue/Ruth 7. Graham 8. Room 3 9. Chamber room
01760 724968 - re alarm line	n/a

Possible additional phone line & handsets could be arranged for the Museum – with monthly reclaim of costs