

## Reception | Swaffham Town Council

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**Subject:** FW: Complaint?

**From:** Deputy Clerk | Swaffham Town Council <deputyclerk@swaffhamtowncouncil.gov.uk>  
**Sent:** 11 March 2021 12:11  
**To:** Town Clerk | Swaffham Town Council <townclerk@swaffhamtowncouncil.gov.uk>  
**Subject:** FW: Complaint?

Richard

I sent this quick response to this gentleman as he had not included where the traps were or dates of problem. Meanwhile our outside team collected two traps from the rec that had been dug up. (we don't know by whom) and informed the molecatcher.

I think this is one for the Rec committee although I am not sure how you solve it without closing the rec when treating for moles. I assume you haven't heard from the gentleman further?

Regards

Claire Smith  
**DeputyTown Clerk**



**Swaffham Town Council**, Town Hall, 4 London Street, Swaffham, Norfolk, PE37 7DQ  
Tel **01760 722922** [www.swaffhamtowncouncil.gov.uk](http://www.swaffhamtowncouncil.gov.uk)



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**From:** Reception | Swaffham Town Council  
**Sent:** 04 March 2021 15:12  
**To:** [REDACTED]  
**Subject:** RE: Complaint?

Dear [REDACTED]

Thank you for your email, please send the details of your complaint to the Town Clerk. You can do this in writing to Town Hall, 4 London Street, Swaffham. PE37 7DQ or email [townclerk@swaffhamtowncouncil.gov.uk](mailto:townclerk@swaffhamtowncouncil.gov.uk)

Kind regards  
Claire Smith

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**From:** [REDACTED]

**Sent:** 04 March 2021 10:40

**To:** Reception | Swaffham Town Council <[reception@swaffhamtowncouncil.gov.uk](mailto:reception@swaffhamtowncouncil.gov.uk)>

**Subject:** Complaint?

I can't find anywhere on the website to file a complaint.

I was with my children in the party the other day and my 6 year old picked up a mole trap that was exposed!

This is undeliverable dangerous and highly irresponsible.

Please let me know how to file an official complaint.

Thank you,

[REDACTED]

[REDACTED]