

Town Clerk | Swaffham Town Council

From: Cara Walker <cara@ncls.co.uk>
Sent: 16 April 2021 11:55
To: Town Clerk | Swaffham Town Council; Administrator | Swaffham Town Council; wattonswaffhamevents@gmail.com
Subject: NCLS Debt Advice Service - Partner agency enquiry
Attachments: NCLS poster .docx

Good morning

I hope you are well.

By way of introduction, my name is Cara and I am the newly appointed Mobile Legal Adviser for Norfolk Community Law Service. Following a successful bid to The People's Postcode Lottery we have secured additional funding to take our specialist **debt advice service** into the community (please see below for details of the service we offer), and have identified an **unmet need for debt advice**, particularly in the Breckland area.

I am contacting you today to enquire as to whether you would be interested in supporting our service as a partner agency, with a view to possibly holding debt advice sessions at Swaffham Town Council (or other suitable venue (Covid-19 guidance dependent)), or remotely via pre-booked sessions.

An additional option we have to offer is to bring our "Justice Bus" (please click <https://www.lawgazette.co.uk/news/justice-bus-hits-the-streets-of-norfolk-amid-coronavirus-shutdown/5103578.article> for reference) to Swaffham, for example, during a market day.

We offer our clients:

- Confidential and **free** advice;
- Helping clients **consider their options** surrounding their financial situation;
- **Contacting creditors**;
- **One-off queries**; and
- **Support** carrying out their options

Our service is aimed at those who are vulnerable or who have complex needs, for example:

- Offenders, ex-offenders or their families
- People with mental health problems
- People with learning disabilities
- Those with a disability or long-term illness

We can accept referrals if there is anyone you know of who may benefit from our services. Please email or telephone us on the below details for further information.

Please also find included a poster for you to display if you wish, which we recommend being displayed in an accessible location.

Once again, we greatly appreciate any help in our outreach to new clients in your area.

Please contact us if you would like to discuss further and for any additional information about this service and our charity.

Thank you for your support.

Our contact number for new clients – **01603 851246**
Email address – debt@ncls.co.uk

Kind regards

Cara Walker
Mobile Legal Adviser (Monday – Thursday)

Norfolk Community Law Service
St Clements House
2 – 16 Colgate
Norwich
NR3 1BQ

NCLS office is closed due to the Coronavirus. We aim to still help with your legal problem and you can reach us by calling 01603 496623 or 07900 153753 and speak to a member of staff or leave a message. Alternatively you can e mail us info@ncls.co.uk , message us via our Facebook page or Twitter @NCLawService We will get back to you but please be patient with us while we all deal with this difficult situation. Be safe. Thank you.



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