

Town Clerk | Swaffham Town Council

From: Administrator | Swaffham Town Council
Sent: 15 October 2018 08:21
To: Town Clerk | Swaffham Town Council
Subject: FW: OM Interactive - Submission of Proposals
Attachments: Prop-PL80266 Swaffham Community Centre.pdf; Prop-PL80266A Swaffham Community Centre.pdf

Hi Richard,

I've added these documents to the Finance meeting folder for October.

Hannah Duggan
Office Administrator

-----Original Message-----

From: colin houghton <colin@houghton789.plus.com>
Sent: 14 October 2018 17:16
To: Administrator | Swaffham Town Council <administrator@swaffhamtowncouncil.gov.uk>
Subject: Fwd: OM Interactive - Submission of Proposals

Additional material For Finance agenda. Covering note already sent

----- Original Message -----

Subject: Fwd: OM Interactive - Submission of Proposals
Date: 2018-08-22 10:53
From: jonathan-iceni-info <jonathan@iceni.info>
To: Colin Houghton <colin@houghton789.plus.com>

Both quotes attached.

----- Forwarded Message -----

SUBJECT:
OM Interactive - Submission of Proposals

DATE:
Wed, 22 Aug 2018 09:43:48 +0000

FROM:
Maggie Powell <maggie.p@omi.uk>

TO:
jonathan@iceni.info <jonathan@iceni.info>

CC:
Russell Harwood <russell.h@omi.uk>

Good Morning Jonathan,

We have pleasure in submitting our proposals for the provision of an omiVista Mobii [editable and non-editable systems] at Swaffham Community Centre, Swaffam.

Please note these proposals are valid for a period of 30 days from the date of this email.

We thank you for your interest in our product range and if I can be of further assistance please contact me on 01442 215555.

Have a nice day J

Kind Regards

MAGGIE

Maggie Powell

Office Administrator

T: 01442 215 555 | E: maggie.p@omi.uk | W: www.omi.uk [1]

OM Interactive Ltd. | 1 Avebury Court, | Mark Road, | Hemel Hempstead, |
HP2 7TA

P Please consider the environment before printing this e-mail

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Links:

[1] <http://www.omi.uk/>

Proposal for Swaffam Community Centre



'Our residents are really enjoying all the different activities offered by the system. It's a powerful social tool, engaging them in quizzes, coordination games and reminiscence therapy as well as encouraging them to move and stretch'

**Annette Sudbury-Smith,
Manager, Tara's Retreat Care Home, St Albans**

[Click Here to Visit our omiVista Mobii Web Page](#)



Proposal for omiVista Mobii CARE



Proposal No: PL80266
Date: 22.08.2018
Our Ref: RH

Company: Swaffam Community Centre
Address: The Campingland
Address:
City: Swaffam
County: Norfolk
Postcode: PE37 7RB
Country: UK

Company: Swaffam Community Centre
Address: The Campingland
Address:
City: Swaffam
County: Norfolk
Postcode: PE37 7RB
Country: UK

Contact Name: Jonathan Reed
Phone: 01760 722800

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Phone: 01760 722800

Codes	Description	Quantity	Unit Price	Amount
8361	omiVista Mobii - Interactive Table Projection – Care Suite with 50+ applications	1	£ 6,400.00	£ 6,400.00
9999	Extra 25 Care Suite Apps	1	£ 350.00	£ F O C
9999	omiAccessory Kit	1	£ 50.00	£ F O C
9993	Delivery and Setting up	1	£ 180.00	£ 180.00
			Sub Total	£ 6,580.00
			VAT 20%	£ 1,316.00
			Grand Total	£ 7,896.00

Terms of Trading:

All equipment carries a 12-month on-site warranty.

Full payment required before delivery/installation, unless otherwise agreed.

All goods remain the property of OM Interactive Ltd, until paid for in full.

Payment is accepted via BACS and/or cheque.

Cheques to be made payable to OM Interactive Ltd.

This proposal is valid for 30 Days.

BANK ACCOUNT DETAILS:

Bank: Santander Bank **Account:** OM Interactive Limited
Sort Code: 09-01-29 **Acc. No:** 20198815

Terms & Conditions 2018



Installation

Installation services are provided between 9am and 5pm Monday to Friday. Work outside of normal business hours will incur additional costs. P.O.A

12 Months System Warranty

Remote Support: Telephone and email support services are operated by The Company with fully trained support staff to help diagnose and resolve any user or technical problems that may be experienced by The Client. In the event that the problem cannot be resolved remotely, The Company may - at its' own discretion - either arrange to supply a replacement component or book an on-site engineer call-out*.

Online Support (optional cover): Using your existing ADSL / Network Connection or an ADSL line installed by The Company, a remote on-line support option is available via The Company's fully trained system support staff to help resolve any technical problems that may be experienced by The Client. This option offers a monthly system health check along with projector lamp life and filter status monitoring (where applicable), whereupon a lamp replacement or service visit can be planned in order to ensure minimal disruption to system operation.

System Components: All system components are covered by a 12 month warranty. In case of component failure - where applicable - The Client will disconnect the component and package it adequately in readiness for collection by courier. The Company will arrange a courier to collect that component and will either replace or repair it and ship back to The Client for reconnection (subject to availability from its' suppliers).

***On-Site Support:** Where problems cannot be resolved remotely, The Company will provide an on-site engineer in order to repair or replace faulty components at an agreed time. The Company will use its' reasonable endeavours to provide on-site support within 5 working days of notification or diagnosis of a fault (subject to availability of parts from its suppliers).

***On-Site Support applies in England & Wales**

What Is not covered

Consumable Items & Damage: Consumable items (i.e. projector lamps, flooring, reflectors, etc.), cosmetic damage and damage due to deliberate action, negligence, fire, theft or natural disasters are not covered by this warranty.

Lamp replacement: Where projector lamps need replacing a call-out* fee will apply unless replacement coincides with the Annual System Service.

No fault found: The Company reserves the right to charge a minimum call-out* fee of £175- In cases where problems are incorrectly reported and/or diagnosed by The Client. The call-out charge includes the first hour of on-site work, any subsequent time on-site is charged at £50- per hour or a part thereof.

Annual Service

To ensure continued reliable operation of the systems, The Company recommends an Annual Service to be carried out by its' engineers.

A fully trained engineer will call on-site at a mutually agreed time during normal office hours and perform the following preventative maintenance tasks (where applicable):

- Thoroughly clean inside and outside of all equipment hardware units including omiBeams, Projectors, PC's, Cameras, LED strips, Mobile cabinets and Screens.
- Check and adjust all optical components
- Replace all omiBeam lamps
- Check optical alignment and calibrate beam sensitivity
- Check and test all electrical and data cable connections
- Review condition of all reflective media and recommend any replacements
- Check mechanical security and safety of all fixings
- Check sound system clarity and performance
- Check projector lamp statistics and report to The Client
- Replace video projector lamp unit if required & charge to The Client
- Test and calibrate camera system and clean optics
- Check optical alignment and calibrate projector image
- Perform PC health checks and report any problems to The Client
- Review condition of flooring and recommend replacement as necessary
- Check functionality of remote controls and radio keyboards and replace batteries as necessary
- Update (NOT UPGRADE) software if required
- Check content is operational and answer queries on the use of the system

The engineer will complete a comprehensive checklist that will highlight any repair work or upgrades that may be necessary and leave a copy with The Client. Any repairs that are not covered by the warranty will be carried-out - with Clients' consent - and will be chargeable.

Extended Warranty

Once the original 12 month warranty has expired, The Client has the option to extend it for additional 12 or 36 months. The Extended Warranty also includes an Annual Service (please see above for details).

General Conditions: Where Extended Warranty is purchased before expiry of the original 12 month warranty, the cover will run concurrently. Systems outside the Original Warranty period will require examination before cover can be arranged.

Please note: All support services are provided between 9am and 5pm Monday to Friday. Work outside of normal business hours will incur additional costs. P.O.A

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Our Ref: RH

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County: Norfolk
Postcode: PE37 7RB
Country: UK

Delivery Address

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Address:
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County: Norfolk
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Country: UK

Contact Name: Jonathan Reed
Phone: 01760 722800

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9999	Extra 25 Care Suite Apps	1	£ 350.00	£ F O C
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			Sub Total	£ 7,330.00
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APPLICATION TO COUNCIL FOR FINANCIAL SUPPORT IN THE PURCHASE OF A MAGIC TABLE PROJECTOR SYSTEM.

In conjunction with Icen Partnership I have been looking at different systems of Projectors for use across a wide sector of our Community. The attached documents set out details of the system and after demonstrations and 3 quotes, we have decided that "Sensory Technology, best meets our requirements.

With Council support I would like to adopt this as my Mayors Charity this year.

We envisage fund raising to top up any Council grant and envisage contributions from within the Care Sector and possibly Schools.

If purchased the system should serve the Towns community for many years to come. It has a lasting therapeutic and educational legacy for widespread use.

As shown it is a portable system.

It is suggested it could be based at the Community Centre and loaned out from there. A modest weekly charge would be made to cover future maintenance/insurance.

Once purchased there would be no further costs to our Council.

I hope you can support this purchase.

Colin Houghton

