

Deputy Clerk | Swaffham Town Council

Subject: FW: Oakland garages
Attachments: IMG_3828.jpg; IMG_3826.jpg; IMG_3827.jpg

From: >
Sent: 31 January 2022 13:06
To: Customer Services Team - Victory Homes <info@victory-homes.co.uk>
Cc: Town Clerk | Swaffham Town Council <townclerk@swaffhamtowncouncil.gov.uk>; Oliver Kurt <cllroliver.swaffhamtc@gmail.com>; Graham Edwards <cllredwards.swaffhamtc@gmail.com>
Subject: Re: Oaks Close Swaffham

Dear Verity Pelton thank you for your reply to my concerns.
I spoke to one of the other residents this morning who would like to add that " if the garages were cleaned up painted and the repairs done, that they would look a whole lot better, and it would make them safe while this process is ongoing".
I attach some pictures to this message that you can show the local officer ,and I look forward to hearing the Neighbourhood officers response.
Kind regards

On Monday, 31 January 2022, 11:47:16 GMT, Customer Services Team - Victory Homes <info@victory-homes.co.uk> wrote:

Dear Mrs R

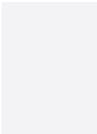
Thank you for your email and bringing this matter to our attention, I am so sorry to hear about the issues you are having with the garages. I will forward it to the Neighbourhood Officer responsible for that area in order for them to be made safe as you suggest and also to the Housing Administrators to ask them to provide with an update as to what is happening with the garages.

Kind regards

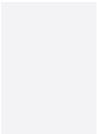
Verity Pelton

From: Flagshipgroupwebsite=brandex.co.uk@mg.brandex.co.uk
<Flagshipgroupwebsite=brandex.co.uk@mg.brandex.co.uk> **On Behalf Of** Flagshipgroupwebsite@brandex.co.uk
Sent: 29 January 2022 10:50
To: Customer Services Team - Newtide Homes <info@newtide-homes.co.uk>
Subject: Flagship Group Complaints form submitted

[EXTERNAL] This email was sent from an external source. Please verify the sender before accessing any content embedded in the message



Form Results



Your name

Your agreement reference (if applicable)

Your address

Oaks Close Swaffham Norfolk

Your postcode

PE37 7EP

How would you like us to contact you?

Email

Your email address

Your phone number

Reason for concerns/complaint

During last 2 years on Oaks close Swaffham we have had a problem with homeless putting a sofas in and sleeping In your unused garages . So flag ship Put barriers up to stop the problem . We were told several yrs ago these Garages would be demolished but its still not happened .They are deteriorating and this week a kitten got into number 12 . Someone smashed an adult size hole In the side of the garage to let the feral kitten out instead of getting flagship out to organize it safely . So we are left with a very visible hole for children or anyone to enter. I am pretty sure the roof is asbestos as well. I called Thursday 27th and a told flagship lady who said she'll get someone out immediately to block the hole. She didn't know if they are being demolished. This incident has shown that people can still get into the garages easily. The barriers around them look awful . I am glad I don't need to sell my house at the moment. . My question is what is the future will be for the garages ? Can you remove them and tidy up the area as with the barriers they look a mess ? And can you for now make it safe so children and homeless can make dens or sleep in them ,as they will only deteriorate further

What have we done about this issue so far?

Before the latest incident they boarded up a couple and put barriers around all of them.

Your desired outcome of complaint

Initially.. Make them safe Then Let us and the locals know when they are going to be demolished and the area cleaned . Let us know the future for this piece of land as we all have access through to our homes.

Attachments/photos
recaptcha

